

GUIDELINES FOR LODGING COMPLAINTS

1. Lodge Online complaints through CVC Portal , click button <https://portal.cvc.gov.in/>
2. Lodge Complaint by Post at
“The Chief Vigilance Officer
The Jute Corporation of India Ltd.
15N , Nellie Sengupta Sarani ,HIDCO
Building 7th Floor, New Market ,Kolkata -700087”
3. Complaints are verified for being genuine by taking confirmation from Complainant by Registered post. Action is taken on any Complaint only after successful verification of the Complainant.
4. No Action is taken on Anonymous & Pseudonymous Complaints. Complaints where either the Signature or name is not mentioned is treated as Anonymous complaint. The Complaint where verification process is not successful are treated as Pseudonymous complaint .
5. For CVC guidelines on Complaint Handling Policy ,
https://www.cmpfo.gov.in/pdf/cvc_guidelines.pdf